

FIELD SERVICE RATES
January 2026 - Revision 14 - NAH

Carman Industries, Inc. maintains a complete Service Department. We will provide Field Service Representative(s) to inspect Carman equipment, recommend maintenance and operational procedures and oversee required repairs, if necessary. The rates and charges for these services are listed herein.

The Field Service Representative(s) will be utilized in an advisory capacity, or if required, perform the mechanical work. Carman Industries will not be liable for damages to equipment, loss of time or product, production rates or additional workmen, if required. The Buyer will be directly responsible for planning and supervising any workmen assigned to assist our Field Representative. The Field Service Representative(s) will not be responsible for the progress or cost of the work.

Service on auxiliary equipment, supplied but not manufactured by Carman Industries, is offered at the standard rates listed below.

SERVICE WITHIN UNITED STATES & CANADA, PORTAL TO PORTAL RATES

- | | | |
|----|--|--------------------------------------|
| 1. | Monday through Friday, first 8 hrs. | \$ 225.00/hr (\$1,800.00 per 8 hrs.) |
| 2. | Saturdays, first 8 hrs. | \$ 337.50/hr (\$2,700.00 per 8 hrs.) |
| 3. | Sundays or Holidays, first 8 hrs. | \$ 450.00/hr (\$3,600.00 per 8 hrs.) |
| 4. | Work in Excess of 8 hours per day will be charged hourly at the following rates: | |
| | a) Monday through Friday | \$ 337.50/hr |
| | b) Saturdays | \$ 450.00/hr |
| | c) Sundays or Holidays | \$ 450.00/hr |
| 5. | Travel time | 75% of above domestic rates |
| 6. | Weekend or Holiday layovers | \$1,000.00 per day |

SERVICE OUTSIDE THE UNITED STATES & CANADA, PORTAL TO PORTAL RATES

- | | | |
|----|--|---------------------------------------|
| 1. | Monday through Friday, first 8 hrs. | \$ 263.00/hr. (\$2,104.00 per 8 hrs.) |
| 2. | Saturdays or part of, first 8 hrs. | \$ 394.50/hr. (\$3,156.00 per 8 hrs.) |
| 3. | Sundays or Holidays or part of, first 8 hrs. | \$ 526.00/hr. (\$4,208.00 per 8 hrs.) |
| 4. | Work in Excess of 8 hours per day will be charged hourly at the following rates: | |
| | a) Monday through Friday | \$ 394.50/hr |
| | b) Saturdays | \$ 526.00/hr |
| | c) Sundays or Holidays | \$ 526.00/hr |
| 5. | Travel time | 75% of above international rates |
| 6. | Weekend or Holiday layovers | \$1,206.00 per day |

LIVING AND TRAVEL EXPENSES

1. Living expenses such as meals and lodging will be charged on an actual cost basis.
2. Travel expenses such as car rental, tolls, parking, and airfare to and from Jeffersonville, Indiana to job site and local traveling expenses while on job site will be billed at actual costs (this includes various trip preparation costs required for foreign travel).
3. Travel by company vehicle, if required, will be charged at \$1.00 per mile.
4. Visas, work permits, medical services, etc... at cost.

NOTIFICATION

Carman Industries requests that our customers provide 14 working days notice (30 days for all foreign installations) prior to the date service is required. **Insurance requirements dictate a purchase order must accompany all requests for service.**